

JOAN SMITH

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OBJECTIVE

To obtain a challenging position as a Software Test Engineer.

SUMMARY

- Over 10 years experience across wireless networking protocols, synchronization, speech, and assisted technologies. Proven track record of designing, developing and testing software with special focus on delivering project on schedule.
- Windows/Linux software development experience with a demonstrated competence to adapt to a new software and development process quickly and efficiently.
- Goal oriented and demonstrated ability to pull the team together in order to achieve common goals.
- Use of leading tools: Visual Studio .NET, Macromedia Studio, JDeveloper, Eclipse, NetBeans, Perforce, TeamTrack, SourceSafe, InstallShield, Visio, Project, SharePoint, HTML Help Workshop, Nethawk, Ethereal, MGTS.

SYSTEMS, TECHNOLOGIES & LANGUAGES

Windows, Linux/Unix, GSM, UMTS, GPRS, SS7, J2EE, Oracle, .NET, WIN32/MFC, WTL, SQL Server, MySQL, Outlook/Exchange, OOA/D, Design Patterns, Web Services, SQL, UML, HTML, XML, C#, Java, C/C++, ASP.NET, JavaScript, Perl, PHP, Tcl/Tk.

PROFESSIONAL EXPERIENCE

11/06–02/08 **AT & T Wireless** San Jose, CA
Software Test Engineer

- Set up test platforms and developed scripts, and tools to be used by the QA group.
- Used VI, and GDB to maintain and enhance multi-threaded C/C++ Load Test program which is developed to simulate thousands of mobile subscribers to Kineto UMA Network Controller (UNC - chassis based hardware with embedded and application software).
- Used VI, and GDB to maintain and enhance multi-threaded C/C++ IP and FR SGSN simulators running on MontaVista embedded Linux.
- Used Visual Studio .NET to develop GUI front-end C# application to the Load Test program to be used by QA engineers for executing functional tests.
- Executed load tests according to the project schedule, analyzed failures, generated reports and opened issues in the TeamTrack bug tracking system.
- Worked closely with project/product management and systems integrator team to setup and configure load tests to meet the product marketing's traffic model profiles.

11/01–10/06 **Intel** San Jose, CA
Software Engineer

- Used Windows CE Platform Builder 5.0 to configure, build, test and debug Windows CE operating system images for Sym Systems augmentative communication device.

- Used Platform Builder to develop and debug drivers for Sym Systems E-Talk platform which is based on Intel Mainstone Xscale platform.
- Used Platform Builder to write WIN32 programs, and diagnostics for validating drivers.
- Used eMbedded Visual C++/MFC to internationalize E-Talk application running on Sym Systems augmentative communication device to a majority of European languages.

2/02–5/02 **Cisco Systems** San Jose, CA

Software Consultant

Assisted Oracle CRM team in designing and implementing the IS4Web synchronization XML server using Pumatech's Intellisync SDK on the behalf of Pumatech.

7/00–7/01 **Nortel Networks** San Jose, CA

11/99–7/00 **Synopsis** San Jose, CA

Server Software Engineer

- Used JDeveloper to develop the Administration Console (J2EE web application) for managing Sync-it users, syncpoints and clients using JSPs, servlets and JavaBeans components that encapsulate Sync-it HTTP API's.
- Used Visual C++/JDeveloper to develop IS4Web synchronization XML servers for Pumatech's Intellisync SDK licensees. These licensees are the Internet CRM/MRM customers who want to deploy synchronization solutions for their Web-based PIM with minimal development time.

8/89–10/99 **Verisign** Mountain View, CA

Software Engineer

- Used eMbedded Visual C++/MFC to develop applications for all Sym Systems augmentative communication devices (E-Talk, DigiCom and EasyTalk) for the speech impaired.
- Directly involved in the product development lifecycle including requirements, design, implementation, internationalization, testing, final release and maintenance.

EDUCATION & TRAINING

- BS., Engineering Physics from San Jose State University, San Jose, CA
- Oracle Certified Professional DBA Training
- Sun Certified Programmer for Java[tm] 2 Platform
- Professional Sequence Award in Microsoft Windows Programming from University of California Extension, San Francisco, CA
- Microsoft Office Specialist

PERSONAL

U.S. Citizen.